



LIFETIME RESIDENTIAL MATERIAL LIMITED WARRANTY

Subject to the terms, conditions, and limitations set forth herein, GenTite Roofing Systems, LLC ("GenTite") warrants for as long as the original Owner is a natural person who owns and resides in the residence on which the GenTite brand is installed that the material supplied by GenTite shall be without a manufacturing defect that affects its performance, subject to the terms and conditions of this Limited Warranty.

TERMS, CONDITIONS, AND LIMITATIONS

A. What is covered by this Residential Material Limited Warranty? This Limited Warranty covers your GenTite brand membrane, so long as the membrane is correctly installed for its intended purpose and in accordance with GenTite Application Instructions. This Limited Warranty does not cover the installer's workmanship in the installation of the GenTite membrane, material, or accessories, even if the GenTite brand materials are installed by a GenTite licensed contractor.

Should a manufacturing defect occur so that the membrane fails to perform according to its specifications, GenTite will replace the defective membrane. GenTite's obligation over the life of this Limited Warranty is limited to the delivery of replacement membrane to the Owner. GenTite shall not be responsible for any labor or costs associated with the repair, replacement, disposal or re-installation of the GenTite brand materials.

This Limited Warranty shall only apply to a single-family dwelling. GenTite's obligations under this Limited Warranty shall terminate immediately if the residence is no longer used as a single-family dwelling.

B. How to obtain this Limited Warranty: To obtain this Limited Warranty, the Owner must register the completed project at www.gentite.com using the Lifetime Residential Material Limited Warranty Registration form under the WARRANTY tab within thirty (30) days of the completion of the GenTite membrane installation.

C. How to submit a warranty claim: If you believe that a manufacturing defect has caused the membrane to deteriorate and you want to make a claim under the warranty, you must send to GenTite three (3) 12" x 12" samples of the roofing membrane, two in the affected area(s) of the roofing membrane and one from an area not affected. The samples should be packaged and mailed postage pre-paid to GenTite Roofing Systems, LLC, Warranty Services, 250 West 96th Street, Indianapolis, IN 46260 along with a copy of your warranty and contact information for the person filing the claim. Upon receipt of the submitted samples GenTite will perform a laboratory examination of the samples and will generate a written claim determination to the person filing the claim. If the claim is determined to be valid, the written determination will be accompanied by an instruction sheet on how proceed to the next to step resolving a validated claim and will include the name of a contact person in Warranty Services who will coordinate all claim activity.

D. Warranty Term: The warranty coverage starts when the GenTite membrane has been installed according to GenTite Application Instructions over a compatible substrate and continues for as long as the original Owner is a natural person who owns and resides in the residence on which the GenTite roofing materials are installed provided that you, the Owner, have registered the product with GenTite in accordance with Section B, and you retain and provide a copy of your contract with your installer and your proof of purchase as proof of the date of installation. This warranty is non-transferable and is not assignable in any way.

E. What this Limited Warranty does not cover: This warranty does not cover (a) damage to the membrane caused by natural forces, disasters, acts of God, including, but not limited to, wind, hurricanes, tsunamis, tornadoes, hail lightning, earthquakes, atomic radiation, insects or other organisms, or animals; (b) damage to the appearance of the membrane, including but not limited to, fading, stains, or discoloration; (c) damage caused by vandalism, negligence, accidents, structure settlement, substrate failure, or defects or failure in other materials used in the installation not supplied by GenTite; (d) damage caused by the failure of the Owner to use reasonable care in maintaining the roof; and (e) damage caused by repairs, removal, additions, alterations, made on or through the roof contrary to GenTite Technical Specifications.

F. REMEDIES AND LIMITATIONS: THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST GENTITE, AND GENTITE SHALL NOT BE LIABLE TO OWNER OR TO ANY THIRD PARTY FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR OTHER DAMAGES INCLUDING BUT NOT LIMITED TO CLAIMS FOR, PERSONAL INJURY OR DEATH, PROPERTY DAMAGE, ENVIRONMENTAL DAMAGE, DAMAGE TO THE SUBSTRATE, OR DAMAGE TO THE CONTENTS OF THE RESIDENCE. THIS LIMITED WARRANTY CANNOT BE AMENDED, ALTERED, OR MODIFIED IN ANY WAY EXCEPT IN WRITING SIGNED BY AN AUTHORIZED OFFICER OF GENTITE. NO OTHER PERSON HAS ANY AUTHORITY TO BIND GENTITE WITH ANY REPRESENTATION OR WARRANTY, WHETHER WRITTEN OR ORAL. GENTITE SPECIFICALLY DISCLAIMS ALL LIABILITY, UNDER ANY THEORY OF LAW, ARISING OUT OF THE INSTALLATION OR PERFORMANCE OF, OR DAMAGES SUSTAINED BY OR CAUSED BY, MATERIALS NOT FURNISHED BY GENTITE. THIS LIMITED WARRANTY SUPERSEDES AND IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES WHETHER WRITTEN, ORAL, OR EXPRESS. GENTITE SPECIFICALLY LIMITS ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE TERM OF THE LIMITED WARRANTY, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

OWNER INFORMATION

Name:
Address:
City:
State: Zip:

PROJECT INFORMATION

Type of Roof:
Size of Roof:
Installer (if other than self):
Date of Completion: